

CASE STUDY:

Royal Grammar School, Newcastle



OUR CLIENT:

Royal Grammar School, Newcastle is a leading independent day school for 7-18 year olds. It provides a thriving environment for more than 1,300 students and has one of the largest sixth forms in the sector. The school has invested heavily in IT facilities in recent years and all classrooms are fully equipped with interactive whiteboards and projectors. There are 13 computer suites available to students, wifi is accessible throughout the school and the junior school also has class sets of iPads for use in lessons.

THE CHALLENGE:

RGS Newcastle was looking to update its IT management software to include a mobile device management (MDM) system, secure wifi and data sharing solutions. After talking to the school about its requirements, we demonstrated several systems that would deliver a more coordinated, tailored solution.

THE SOLUTION:

The school saw immediate benefits after commissioning us to install a package which included MDM, secure file sharing and an Apple Management solution. General administration tasks and software management were simplified and communication, access to school information and IT facilities were improved for students and staff alike.

Following the initial work, we've continued to work with RGS to improve its system backup capabilities and internet connectivity and to source appropriate software and hardware.

Paul Miller, RGS's IT Director, said: "We now offer a complete bring your own device (BYOD) solution for our students and staff. We have the backup solution we want and we have total confidence in Opal's system support. We deliver a consistent and managed Apple OSX experience alongside our Windows desktops and we will have a backup 100MB internet connection. Our relationship with Opal is excellent and it's a relationship that is developing all the time."

